

# **Communication Process**

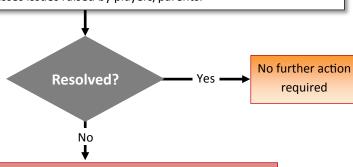
# **Player / Parent**

If a player or parent has any concerns about any aspect of the Launceston Basketball Association, ie game times, rules, referees they need to raise their concerns with their coach.

## Player/Parent to raise issue with their team coach

# **Team Coach**

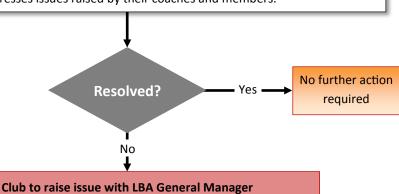
Addresses issues raised by players/parents.



#### Coach to raise issue with their Club Committee

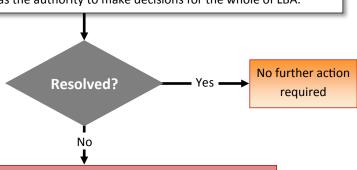
## **Club Committee**

Addresses issues raised by their coaches and members.



## **Launceston Basketball Association Inc General Manager**

Addresses issues raised by Club Representatives. The General Manager has the authority to make decisions for the whole of LBA.



## LBA General Manager to raise issue with the Board

# **Launceston Basketball Association Inc Board of Directors**

The Board has a governing role, most day to day issues of the association are resolved by the General Manager.

The Board only become involved in an issue if the General Manager requests advice or if the concern is relating to the conduct of the General Manager.