



# Melbourne Cricket Club Lacrosse Section



Financial Institution Name: \_\_\_\_\_ Customer e-mail address: \_\_\_\_\_

Institution Address: \_\_\_\_\_

City, State and Postcode: \_\_\_\_\_ Customer mobile phone: \_\_\_\_\_

I/We \_\_\_\_\_  
Customer Name(s) giving Direct Debit Request

Of \_\_\_\_\_  
Customer Residential Address

\_\_\_\_\_ Postcode \_\_\_\_\_

Authorise **Melbourne Lacrosse Club Section**

to arrange for funds to be debited from my/our account, held with the Financial Institution identified above, as described in the schedule below

The payment is for: **Super-membership: \$10.83 per Month**

## The Schedule

**Details of account to be debited:**  
Account held in the name(s) of: \_\_\_\_\_

Financial Institution's BSB : \_\_\_\_\_

Account Number: \_\_\_\_\_

Your account will be debited on the last **Thursday** of each month. Membership must be maintained for a minimum of 12 months.

(Please check with your Financial Institution to ensure the account nominated will facilitate direct debiting. See attached Service Agreement Clause 5.)

## Direct Debit Request Authorisation

I/We have read and understood the "Service Agreement" overleaf and acknowledge and agree to it.

I/We request this Arrangement remain in force in accordance with The Schedule described above and in compliance with the "Service Agreement" overleaf.

Customer(s) Signature: \_\_\_\_\_ Date: \_\_\_\_\_



# Melbourne Cricket Club Lacrosse Section



## ***Service Agreement***

1. MCC Lacrosse Club (the "Debit User") will debit the BSB/Account nominated in The Schedule of this Direct Debit Request as specified.
  2. MCC Lacrosse Club will give not less than 14 days written notice to the customer should it propose to vary the arrangements of this Direct Debit Request.
  3. The customer(s) may request MCC Lacrosse Club to defer or alter the payment amount specified in the Schedule of this Direct Debit Request. Requests authorising these changes may be made by phoning or written advice to MCC Lacrosse Club. Customer(s) may change the:
    - Due Date of Payment
    - Payment Amount
    - Frequency of Payment
- Customer(s) wishing to vary the drawing account details specified in The Schedule of this Direct Debit Request must provide signed authority for such changes to be effected.
4. In compliance with the Industry's Direct Debit Claims Process, MCC Lacrosse Club will assist customer(s) disputing any payment amount drawn on the nominated BSB/Account in The Schedule of this Direct Debit Request. MCC Lacrosse Club will endeavor to resolve this matter within the Industry agreed timeframes. Customer(s) may visit any branch of their financial institution and complete a "Direct Debit System Claim Request" form to initiate the process.
  5. MCC Lacrosse Club advises that some Financial Institution accounts do not facilitate direct debits and as such the customer(s) must check with their Financial Institution to ensure the account nominated in The Schedule of this Direct Debit Request enables direct debiting.
  6. It is the customer(s) responsibility to ensure at all times there is sufficient cleared funds available, at the due date of the debit drawing, to enable payment from the BSB/Account as nominated in The Schedule of this Direct Debit Request.
  7. MCC Lacrosse Club advises the debit drawing will be made on the agreed due date as nominated in The Schedule of this Direct Debit Request. When the due date is a closed business day MCC Lacrosse Club will initiate the debit drawing on the next open business date. Customer(s) may direct processing inquiries to their financial institution.  
A closed business day is defined as any calendar day on which the customer(s) financial institution is not open for direct debit processing. That is
    - Weekends
    - Public Holiday – State
    - Public Holiday – National
  8. Where an unpaid debit item is returned by the customer(s) financial institution, MCC Lacrosse Club will, apply an Outward Dishonor Fee to the customer(s) account.
  9. Customer(s) who wish to cancel this Direct Debit Request must notify MCC Lacrosse Club in writing not less than 7 days before the next scheduled debit drawing. This request may be directed to MCC Lacrosse Club or to a customer (s) financial institution.
  10. MCC Lacrosse Club requests the customer(s) to direct all inquires, disputes requests for payment changes or cancellation directly to them

MCC Lacrosse Club agrees to keep confidential all customer(s) records and account details contained in The Schedule of this Direct Debit Request unless authorised to release such information pursuant to a debit item dispute or similar event where the customer(s) has provided prior consent to do so.