

SOUTH ADELAIDE

USA BASKETBALL TOUR

26 DECEMBER, 2017 – 13 JANUARY, 2018

Draft proposal updated: 14 October, 2016

Prepared by: Jarrod Greedy, Tour Coordinator



Company Profile

Horizons Sport (Horizons) was established in 2001 to provide professional basketball tour experiences for players from across Australia and overseas. Horizons have since expanded its services to AFL, cheer leading, cricket, hockey, netball, rugby and soccer conducting over 150 inbound and outbound tours across a vast range of countries. We take pride in our service to customers as well as providing groups with a quality and memorable touring experience.

Horizons are the market leader in basketball tours in Australia, delivering high quality tours at competitive prices. In the past ten years, Horizons has organised high school basketball tours to USA and New Zealand for over 200 teams including tours for Australian Institute of Sport (AIS), National Intensive Training Program (NITP) and School Sport Australia National Teams, a testament to our level of professionalism. Horizons offer exclusive experiences, inaccessible to competitors and will ensure your tour is the 'trip of a lifetime'.

Contact Details

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Why tour with Horizons Sport...

Experience

Over a decade experience delivering high quality tours, Horizons are well-connected to deliver unforgettable, once in a lifetime experiences. We have the necessary experience to fulfil your tour needs and expectations.

Our People

The staff and people of Horizons are friendly, highly qualified and experts in their field. Our people value relationships; are enthusiastic and work hard to meet expectations. You can trust Horizons' people to deliver what you want, customised to your group's needs.

Customer Satisfaction

Horizons strive for customer satisfaction through our love of sport and travel. Although Horizons are a small company, this enables us to treat all customers as a name not a number. Horizons take a personable and flexible approach to ensure your trip is not just a good one, but it's outstanding.

Support

When you deal with Horizons, you feel supported every step of the way. Regardless of the desires or ability of the group, our dedicated Tour Coordinators take care, and nurture you not only before and during the tour, but afterwards as well. Horizons value you and your touring party, that's why supporting you is important to us.

Quality

Whatever the place, whatever the reason, a tour with Horizons is quality. Quality airlines, quality accommodation, quality hosts, and quality competition means your tour is an entirely amazing experience. Horizons have well-established, long term relationships with a variety of different schools, colleges and organisations meaning you not only visit a host or play a game, but you indulge into the culture of being in an overseas country. Horizons are committed to providing you with quality touring experiences.

Value

Horizons provide competitively priced, excellent value-for-money tour packages. We take pride in our attention to detail to ensure your journey is optimal. We are the only tour provider to provide a 100% price guarantee to all quotes and won't be beaten on value.

Leader

Our people share the vision to be the number 1 tour provider in the Asia-Pacific. Horizons are the innovators in the industry driving to continually improve in order to be the best. Touring with Horizons means, you are touring with a leading provider.

Why others tour with us...

"This year's tour was the most successful we have had. We are very satisfied with the service and professionalism Horizons Sport provide in scheduling and overall experience". - Julianne Stanton, The King's School, 2013

"I have always appreciated and enjoyed my dealings with all of the staff at Horizons. The relaxed, yet thoughtful and professional approach has certainly given me enormous confidence that we would have successful tours." - Mr Scott Wodetzki, Caulfield Grammar, 2011

"South America was a culturally enriching experience for our boys, allowing them to experience the real South America in a safe and well organised environment. The itinerary allowed the playing group to prepare adequately against good quality rugby teams. I would like to thank the staff at Horizons Sport for their professional and flexible approach towards our tour". - Andrew McKinnon, Toowoomba Grammar, 2012

Draft Itinerary

Itineraries are flexible, and should only be used as a guide. Itinerary details are updated regularly until departure, so if you have any suggestions or comments about these or your groups' needs, feel free to contact us.

Depart Adelaide – Monday 26 December, 2016

Return Adelaide – Friday 13 January, 2017

Day	Date	Itinerary	Overnight
1	Tue 26 Dec	Depart Adelaide, arrive in Dallas, attend ice hockey game	Dallas, TX
2	Wed 27 Dec	Practice, tour of Dallas Cowboys Stadium, tournament games	Dallas, TX
3	Thu 28 Dec	Day at leisure to explore Dallas, tournament games	Dallas, TX
4	Fri 29 Dec	Tournament games , travel to Austin	Austin, TX
5	Sat 30 Dec	Elite Training Camp , visit University of Texas, explore Austin	Austin, TX
6	Sun 31 Dec	Sightseeing. Enjoy New Year's Eve in Austin, attend college game	Austin, TX
7	Mon 1 Jan	Travel to San Antonio via San Marcos outlets. Enjoy New Year's Day in San Antonio	San Antonio, TX
8	Tue 2 Jan	Sightseeing: Riverwalk, The Alamo, attend NBA game	San Antonio, TX
9	Wed 3 Jan	Travel to Houston, competition (possible homestay)	San Antonio, TX
10	Thu 4 Jan	Visit Houston Space Centre, competition	Houston, TX
11	Fri 5 Jan	Visit Rice University, competition	Houston, TX
12	Sat 6 Jan	Players spend time in school, competition (possible homestay)	Houston, TX
13	Sun 7 Jan	Travel to Texas A & M University, visit a Texas Ranch, competition	College Station, TX
14	Mon 8 Jan	Travel to Dallas. Time at leisure.	Dallas, TX
15	Tue 9 Jan	Depart Dallas, arrive in Los Angeles, Hollywood Boulevard	Los Angeles, CA
16	Wed 10 Jan	Visit Theme Park: Either Disneyland and California Adventure Park or Knotts Berry Farm	Los Angeles, CA
17	Thu 11 Jan	Visit Venice beach, Santa Monica or Universal Studios (optional), depart Los Angeles	In transit
18	Fri 12 Jan	Day lost in transit	
19	Sat 13 Jan	Arrive in Adelaide	

Cost

\$5,700 per person (includes airline taxes)

This quote is valid until 14 November, 2016 after which point a re-quote will be required.



Cost includes:

- **Airfares:** All International and US domestic airfares as per itinerary departing Adelaide including all airline taxes, surcharges and government levies (see below)
- **Accommodation (16 nights):** Comfortable and conveniently located hotels throughout the tour, based on shared accommodation including breakfast. Possible homestays with American families for players if available
- **Ground transport:** Coach transfers with professional driver on all arrivals from airport to accommodation and departure day in Los Angeles. Fully insured, self-drive vans with zero excess used for the remainder of the tour.
- **Entry to Disneyland and California Adventure Park:** One (1) park hopper ticket
- **Excellent basketball competition:** A large network of current US connections enables scheduling of the most suitable competition including one-off fixtures and tournaments.
- **Merchandise:** One (1) backpack and one (1) neck pillow
- **Entry fees:** For games and tournaments
- **NBA, College and Ice Hockey tickets:** Tickets to one (1) NBA, one (1) college and one (1) ice hockey game
- **Dallas Cowboys Stadium Tour:** One (1) entry pass
- **Gifts:** To exchange with opposition at games
- **Sanctioning:** Between Australia and United States of America
- **GPS navigation unit**
- **Newsletters:** To assist the group prepare for their USA tour
- **Customer service and support:** Horizons are committed to providing you with a high level of service and support during proposal, tour planning, during and after your tour.
- **Administration, planning and coordination:** A complete and detailed itinerary will be updated regularly until departure.



from

Cost excludes:

- Passport and Visa requirements (details advised accordingly)
- Travel insurance (approximately \$230) for good level cover
- Meals outside of breakfast
- Entry fees to attractions not listed above
- Medical requirements/ Immunisations (if applicable to the individual)
- Spending money and other incidentals.
- Gratuities for coach drivers

Terms and Conditions

These terms and conditions outlined herein apply to the services that Horizons Sporting Events (**Horizons**) provide in the planning, handling and operation of tours. Each traveler, or guardian if under 18, must sign and return the Booking Form to Horizons Sporting Events (Horizons) with the initial tour deposit. These terms and conditions are deemed to be accepted by the responsible party upon receipt of an acceptance form or payment of the initial deposit.

1. PACKAGE PRICES

The quoted amounts outlined in the package are in Australian dollars unless stated otherwise and will remain unchanged regardless of changes in currency exchange rates, fuel prices and taxes prior to the tour commencing.

The quoted price takes into account a minimum number of paying participants. Please be aware that a new quote may be issued and surcharges or a single supplement may be applied in case of under occupancy. Costs are subject to the group travelling together, any variation will incur an amendment fee.

2. TOUR CANCELLATIONS

Tour Cancellations made by member(s) of the touring party must be in writing to Horizons prior to the tour commencement. Your cancellation will be effected from the day Horizons acknowledges receipt of your cancellation notice. The table below outlines the scale of charges for cancellations:

Period before departure	% of tour charged
Prior to 150 Days	\$1000 per person
150-61 Days	50%
60 - Departure	75%

2.1.CANCELLATION CONDITIONS

- 2.1.1. Upon tour commencement, no refunds will be provided including any unused portion of the tour
- 2.1.2. After airline tickets have been issued, any cancellation levied by the airline will be in addition to the above
- 2.1.3. All cancellations will take a minimum of 10 weeks to be processed
- 2.1.4. The cancellation policy will be strictly adhered to and any appeals will need to be in writing to the Managing Director.
- 2.1.5. If the reason for your cancellations is covered under the terms of your insurance policy, you may be able to claim these charges from your insurance company

2.2.CANCELLATION BY HORIZONS

Horizons reserve the right to cancel a tour if the minimum required number of participants is not met. In the event that Horizons should have to cancel a tour, all deposits and installments will be refunded. Horizons is registered as a fully licensed Travel Agency (2TA5440), and our tour groups are fully protected by the government's Travel Compensation Fund.

3. HORIZONS RESPONSIBILITY

Horizons takes all reasonable steps and accepts reasonable responsibility for ensuring the tour is supplied as described in the daily planner issued prior to tour commencement. If unforeseen circumstances or conditions beyond Horizons control necessitate changes, Horizons reserve the right to amend itineraries and substitute the best available alternative. Horizons acts only as agents for contractors providing accommodation, transportation or other services and all contracts issued by Horizons are subject to the tariffs, terms and conditions under which services are provided. Horizons shall not be deemed liable for death or injury to any person or loss or damage to any property arising from these services or any circumstances beyond Horizons control and amounting to 'force majeure' including but not limited to war or threat of war, riot, epidemic, strikes, terrorist activity, natural or nuclear disaster and adverse weather conditions.

4. TRAVEL INSURANCE

Travel insurance is compulsory and is the individual responsibility of all tour members. It is recommended that any policy be taken out as soon as possible to cover any unlikely events. Horizons have a recommended travel insurance provider and can arrange for a group discount on their policy. All tour members must notify Horizons of their Travel Insurance Provider details and policy number prior to tour commencement

5. PASSPORTS, VISAS

All tour members or their guardians are responsible for ensuring the participant(s) have the appropriate travel documentation including passports, Visas (if required) and any insurance documentation. Please allow at least 12 weeks to obtain this documentation. All tour participants agree to provide Horizons with one photocopy of the 'picture page' of their passport as soon as possible after booking. If the copy of the passport is not provided or if the information provided is incorrect, the tour participant will be responsible for all air ticket change fees.

6. AIRLINE & AIRPORT TAXES, SURCHARGES AND LEVIES

Are included in the package cost as they are affected by a number of factors that means they are constantly changing. Airline & Airport Taxes, Surcharges and Levies will be added to your final invoice at the time of ticketing.

7. CONDUCT

Damages or losses incurred by a traveler will be the sole responsibility of the individual member(s) and/or the group. No refunds will be made and no expenses will be incurred by Horizons should a tour manager decide to terminate a participant's involvement in the tour for misdemeanor or misconduct.

8. TOUR PARTICIPANT/GUARDIAN RESPONSIBILITY

As a tour participant or guardian of a tour participant, it is your responsibility to:

- 8.1. Complete and sign the acceptance and deposit form and ensure that all information you give to Horizons and have received from Horizons is accurate.
- 8.2. Inform Horizons of any changes to your booking immediately.
- 8.3. Ensure that your passport, travel insurance and all Visa requirements are met.
- 8.4. Ensure that you behave in a responsible and reasonable manner and adhere to local laws and regulations.

9. GENERAL

9.1.SPECIAL REQUIREMENTS

Please notify Horizons prior to payment of your deposit, if you have any special needs or requirements including physical, dietary or any other.

10.DESTINATION PARTICIPANT INFORMATION

Horizons make no representation as to the safety, conditions or other issues that may exist at a destination. International travel advice can be obtained from the Australian Department of Foreign Affairs and Trade (www.smarttraveller.gov.au)

11.COMPLAINTS

Should you wish to make a complaint in relation to a tour please:

- 11.1. Notify the tour manager so action can be taken immediately
- 11.2. If the problem(s) cannot be resolved please submit a letter of complaint within 28 days of your return to Horizons Sporting Events, PO Box 408, Sydney Markets NSW 219

Horizons will thoroughly investigate any complaints and report back to the correspondent.

Please feel free to contact us if you would like clarification of any of our booking terms and conditions

Booking Form

CONTACT DETAILS

I am a (please tick) ☐ Player ☐ Guest ☐ Tour staff

Title (please circle): Mr / Mrs / Mstr / Miss Tour Participant Name (as per Passport): _____

Address: _____ Suburb: _____ Postcode: _____

Name of Parent/Guardian (if participant is under 18): _____

Parent/Guardian email: _____ Home Ph: _____

Work Ph: _____ Parent Mobile: _____

Emergency contact name: _____ Contact phone: _____

PASSPORT DETAILS

**** You will be required to provide a photocopy of the details pages of your passport by 1 July, 2016**

Name (exact): _____ Date of Birth: _____

Passport #: _____ Expiry Date: _____ Nationality: _____

ADDITIONAL INFORMATION

School grade: _____ T-Shirt Size: _____ Height: _____ Weight: _____ Position played: _____ Current level: _____

Highest level played: _____ Travel Insurance provider and no. _____

Frequent Flyer Airline and No. _____ ESTA no. _____

Special Dietary Requirements: _____

Medical Condition/s that should be made known to Tour Leaders: _____

Additional information that may be relevant: _____

TOUR CONFIRMATION AND PAYMENT DETAILS

Please contact your tour leader for the group payment schedule

Positions are only secured upon receipt of the completed **Acceptance Form** and **deposit** of payment plan to be determined.

☐ Direct transfer to: Horizons Sporting Events- Westpac Banking Corporation **BSB: 037 604. Account Number: 180339.**

Reference: _____ Date of payment: _____

☐ VISA ☐ Mastercard **NB. 2% fee applies to all credit card payments due to bank surcharges**

Card Expiry Date: _____

Number: _____

Name on card: _____ Payment Amount: _____

Signed: _____

CANCELLATION CONDITIONS

Financial penalties are incurred when a tour member withdraws for any reason from a tour before departure. Depending on the reason for cancellation, travel insurance may cover these expenses. The rest of the group may also incur cost increases. These costs are minimal provided another student fills the position on tour.

In the event that you have to cancel your trip, travel insurance may cover out of pocket expenses – please refer to conditions of insurer.

ACCEPTANCE

On behalf of the persons named above, I have read, understood and accept the Tour Booking Terms & Conditions as provided to me. I accept that the tour costs are based on airfares, other components and currency exchange rates applicable at the time of printing and that they are subject to variation.

Print Name: _____

Signature: _____ Date: _____