Fact sheet 16

How do I apply? July 2014





If you are starting a new **paid** job in child-related work in NSW, you need to apply for a Working With Children Check.

If you are currently employed or you volunteer in child related work, please see <u>FACT SHEET: Phase-in schedule</u> and <u>FACT SHEET:</u> <u>Exemptions on</u> our <u>Fact sheets and resources web page</u>.

If you are applying from overseas or interstate, please see <u>FACT</u> <u>SHEET: Overseas applicants or FACT SHEET: Interstate applicants</u>.

STEP 1: Complete an online application form

- Go to <u>www.kidsguardian.nsw.gov.au/check</u> and complete the online application form. If you do not have access to the internet, please telephone (02) 9286 7219 for assistance.
- Please make sure the details you provide are EXACTLY THE SAME as the details on your identity documents. If you have submitted the form with a mistake, please redo the form to avoid problems with the proof of identity requirement at step two.
- Ensure you select the correct category: paid or volunteer worker. The \$80 fee for paid workers is not refundable if you are a volunteer and you choose 'paid worker' by mistake. A Check for paid workers will cover both paid and volunteer work in NSW for five years.
- Once you have submitted the form, you will receive an application number that looks like this: APP1234567.

Need help? Watch the <u>online tutorial on YouTube</u>. More video tutorials are available on our website: <u>Online tutorials</u>.

STEP 2: Present proof of your identity

- Go to a NSW Motor Registry, RMS agency, or Service NSW office (not your local Council). Find a location at <u>www.service.nsw.gov.au/service-centre</u>.
- You will need your application number and <u>proof of your identity.</u> You must have both of these items for your application to proceed.
- If you are in paid work, you will also be required to pay an \$80 fee for a five year clearance. See <u>FACT SHEET: Fee information</u>.





Suite 1, Level 13, 418A Elizabeth Street Surry Hills NSW 2010

Check: 02 9286 7219 **Fax:** 02 8219 3699 ABN 43 304 920 597 www.kidsguardian.nsw.gov.au/check Email: check@kidsguardian.nsw.gov.au

PLEASE NOTE: Before you go to submit your proof of identity

- You cannot submit proof of identity on behalf of someone else. You must appear in person with your own documentation.
- Proof of identity cannot be performed outside of NSW. It must be completed at a NSW Motor Registry, RMS Agency, or Service NSW office.
- Additional identity verification options are available for authorised carers and their adult household members who live interstate, and for those who are medically unable to attend a motor registry or RMS Agency. See <u>FACT SHEET Interstate or incapacitated authorised</u> <u>carers or householders: Identity verification options.</u>

Receiving your results

You will receive your outcome and Working With Children Check number by email (or post if you do not have an email address). See also <u>FACT SHEET: When will I receive my results?</u> If you have not received your results within four weeks, please email your details and application number to <u>check@kidsguardian.nsw.gov.au</u>.

Find a NSW motor registry

Locations of Motor Registries, RMS Agency, or Service NSW offices can be found at <u>www.service.nsw.gov.au/service-centre</u>.

More information

For more information, please go to the <u>Frequently Asked Questions (FAQ)</u> available from at <u>www.kidsguardian.nsw.gov.au/check</u>.

If you have a question, please email check@kidsguardian.nsw.gov.au.

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