

-----IMPORTANT INFORMATION-----

Attention: Junior Rugby League Player, Parents or Guardians of this JRL player
Subject: Junior Rugby League Pass terms of use
From: The iSelect Gold Coast Titans Game Development Department

Why am I receiving this notification?

As your preferred NRL club, the iSelect Gold Coast Titans are required to communicate **process of redeeming JRL season passes for ticket sat selected iSelect Gold Coast Titans home games during the 2014 Telstra NRL Premiership Season.**

The below terms of use are issued to ensure that all stakeholders are aware of the new protocols. They exist to provide clarity to the user, mitigate inconvenience and protect all parties' interests. Most of all these guidelines exist to ensure that you receive maximum benefit from this entitlement of registering to play Junior Rugby League.

JRL Pass terms of use:

- WHEN RECEIVED, YOUR JRL PASS IS NOT A GAME TICKET AND DOES NOT GUARANTEE YOU ACCESS TO ISELECT GOLD COAST TITANS HOME GAMES IN 2014.
- THE NUMBER OF PASSES TO BE HONOURED WILL BE SUBJECT TO STADIUM 'CAPACITY' AND OTHER LOGISTICAL CONSIDERATIONS ON GAME DAY**
- ALL JRL PASSES ARE ISSUED IN GENERAL ADMISSION SEATING. THIS ALLOCATION IS CAPPED AND NO JRL PASSES WILL BE REDEEMED ONCE THE ALLOCATION IS EXHAUSTED
- ALL PASS HOLDERS MUST CONSULT:
 1. IN THE FIRST INSTANCE – THE 2014 NRL SEASON SCHEDULE. THIS SCHEDULE PROVIDES YOU WITH AN INDICATION AS TO WHICH GAME/S YOUR JRL PASS CAN BE REDEEMED, OR NOT REDEEMED AT
 2. THE ISELECT TITANS WEBSITE – WWW.TITANS.COM.AU. THE CLUB WILL ROUTINELY UPDATE THE STATUS OF JRL PASS REDEMPTION (I.E. THE LIKELIHOOD OF WHETHER YOUR PASS CAN BE REDEEMED OR NOT) FOR EACH HOME GAME OF THE 2014 SEASON
- ALL JRL PASSES MUST BE REDEEMED FOR PAPER TICKETS AT THE GATE D TICKETEK BOX OFFICE AT SKILLED PARK
- AT GAMES WHERE REDEMPTION STATUS IS LISTED AS 'PROBABLE' OR 'LIMITED', IT IS STRONGLY ADVISED THAT YOU ARRIVE AT SKILLED PARK WHEN GATES OPEN. ALL INFORMATION RELATING TO INDIVIDUAL ISELECT GOLD COAST TITANS HOME GAMES IS AVAILABLE AT WWW.TITANS.COM.AU
- JRL PASSES WILL **NOT BE** HONOURED FROM 30 MINUTES BEFORE KICK OFF TO THE MAIN GAME.
- YOU, THE JRL PASS USER, CAN REDEEM ONLY 1 (ONE) TICKET FROM THE TICKETEK BOX OFFICE LOCATED AT GATE D.
- YOU CANNOT REDEEM MORE THAN 1 (ONE) TICKET EVEN IF YOU HAVE MORE THAN 1 (ONE) JRL PASS
- YOU MUST PRESENT PHOTO IDENTIFICATION (EG. SCHOOL ID) ALONG WITH THE JRL PASS TO REDEEM A GAME TICKET.
- JRL PASSES CAN BE REDEEMED ONLY ON GAME DAY.
- IF PARENTS OR GUARDIANS WISH TO ATTEND A GAME WITH YOU THEY MUST PURCHASE A GENERAL ADMISSION TICKET FROM THE TICKETEK BOOTH AT GATE D AT THE SAME TIME YOU REDEEM YOUR JRL PASS.

***'Capacity', as it is referred to in the pass conditions, is based on what would regularly be termed general admission areas only. These passes do not provide access to premium seating areas. Given that Skilled Park is a fully seated and ticketed Stadium and that the seating offered by the Titans will be superior to that envisaged by the pass conditions, the club reserves the right to determine capacity on the basis of equivalent*

available seating at what would be deemed General Admission level only. Capacity may therefore be reached even though premium seating remains to be sold.

Have you considered iSelect Titans Membership? In 2014 all junior memberships are free when combined with a paying adult. If parents/guardians are going to attend most games, Membership is cheaper! Plus you receive a reserved seat and are not subject to any capacity limitations – in other words you can go to all the games! For more information please see the reverse side of this page.

Thank you in advance for your understanding and cooperation. Like you we can't wait for the 2014 season to start.

Go Titans!

Yours in Rugby League

The iSelect Gold Coast Titans