

# Oceania Sport Information Centre



## 2008 Annual Report

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### **Introduction**

The development of the new OSIC website has been the highlight for 2008. The challenge to develop a website that is user friendly and informative was achieved through the work of SportingPulse which is responsible for the development of most National Olympic Committees websites. The development of the website has certainly given OSIC some much needed exposure and publicity as we strive to increase usage from the region. The overall statistics of hits on the OSIC website and requests obtained for 2008 has every indication that awareness and usage has definitely increased. We would like to carry this momentum on to 2009 making sure that we meet the needs of our clients by striving to improve our services.

### **Workshops and Conferences**

#### **1. Oceania Sport Education Program Workshop**

As the USP representative to the OSEP Management Committee, I attended the inaugural OSEP Workshop for trainers and assessors, organized by the Oceania Sport Education Program and ONOC that was held at the Tanoa Plaza Hotel in Suva from March 8-11. The Workshop was a pilot project involving participants from Vanuatu, Cook Islands, Solomon Islands, Fiji, Samoa, and a number of International Sporting Federations.

The OSEP program is a new regional initiative between the Australian Sports Commission, the IOC and ONOC. The Program involves different levels of education programs that are directly related to sport in the areas of coaching, management, and officiating. Also on display was a wide range of resources published specifically for the OSEP program.

#### **2. ONOC General Assembly**

The Annual ONOC General Assembly was held at the Radisson in Denarau, Nadi from March 12- 15. The ONOC Assembly was preceded by the Olympic Sports Federations of Oceania (OSFO) Assembly, which involved over 30 sporting federations from the Oceania region. The OSFO Assembly provided a good opportunity to network and had discussions with the various representatives from the different sporting federations which were based on the various educational resources that the federations have donated to OSIC.

Presentation was also made to members of OSFO on the main function of OSIC and how they can assist their respective members by depositing educational resources at the Centre. They were also reminded that the resources will be available to each sporting organization upon request and also encouraged to write the history of their specific sport and its development in the Oceania region.

The main ONOC Assembly was held on the 14<sup>th</sup> of March where I made a presentation to the assembly highlighting the 10<sup>th</sup> anniversary of OSIC. I also had informal discussions with representatives of the IOC Olympic Solidarity Program who had indicated their continued support of OSIC. This is important since the approval of future OSIC funding for the next Olympiad (4 years) will be discussed in Beijing during the 2008 Olympic Games.

#### **3. IT Training (SportingPulse)**

The idea of attending IT training was raised during a meeting with Edwina of SportingPulse at the ONOC Assembly in Denarau back in March. The training had become necessary since the development of the new OSIC Website was long overdue. Edwina Ricci (SportingPulse Business Manager Development) suggested that I needed to make a special trip to SportingPulse in Melbourne to undergo some IT training on how to work on the OSIC website under the supervision of their staff. SportingPulse is responsible for developing all the ONOC and National Olympic Committees website under the **oceaniasport.com** domain.

The training took place at the SportingPulse headquarters in Melbourne from May – 21 – 23 and was funded by ONOC.

The new website has been a great success averaging over a 1000 hits a months since its launching. The new address for the website will be – [www.oceaniasport.com/osic](http://www.oceaniasport.com/osic) .

#### 4. Regional Olympic Forum & Secretary Generals Meeting October 30 & 31, Holiday Inn Suva

A report was made to the Secretary Generals at the above forum by the OSIC Coordinator on the progress that OSIC had made in 2008. Highlighted during the presentation was the development of the new OSIC website and how information could be accessed.

#### Statistics Breakdown for 2008

Statistics for 2008 has shown a substantial increase in comparison to statistics for 2007. This could be attributed to a more vigorous effort by OSIC staff to be more proactive in informing and dealing with clients. For the first time we have recorded over 3000 requests from clients. On the same token statistics recorded for the number of hits on the OSIC website was very encouraging considering that the website is still undergoing some changes.

	ONOC	Org	Staff	Students	Libraries	Schools	Visitors	Media	Others	Total
January	1	10	3	9	0	1	3	1	17	45
February	15	20	7	80	0	14	7	10	77	230
March	4	23	17	102	0	45	5	3	22	221
April	5	23	5	92	0	10	7	3	19	164
May	2	66	8	20	0	0	0	5	23	124
June	3	60	8	36	0	0	2	3	26	138
July	2	40	3	40	1	1	3	2	18	110
August	5	195	29	110	1	3	8	7	100	458
September	7	345	59	271	0	0	3	9	109	803
October	10	95	16	35	1	1	5	4	55	222
November	13	254	69	61	0	0	4	5	136	542
December	3	91	14	21	0	0	2	2	47	180
<b>TOTAL</b>	<b>70</b>	<b>1222</b>	<b>238</b>	<b>877</b>	<b>3</b>	<b>75</b>	<b>49</b>	<b>54</b>	<b>649</b>	<b>3237</b>

Represented below are statistics obtained from the OSIC website for 2008

	Page Requests
Dec 2008	701
Nov 2008	1,431
Oct 2008	817
Sep 2008	1,282
Aug 2008	948
Jul 2008	1,346
Jun 2008	1,536
May 2008	1,350
Apr 2008	358
Mar 2008	319

Feb 2008	359
Jan 2008	110

### Changes at ONOC

2009 will see some administrative changes at ONOC with the possibility of a new President and Secretary General. These changes may have some effect on OSIC and its operations although ONOC has indicated that it would like to maintain the current arrangement with USP. Whatever changes proposed will come into effect after the 2009 ONOC General Assembly which will be held in New Zealand in March.

There is also indication from ONOC that due to the expansion of its role in supporting a number of new initiatives such as the Oceania Sport Education Program (OSEP), the role of the OSIC Coordinator may be expanded to include other responsibilities.

### Usage & Services

Since the beginning of the year we have had a steady flow of people utilizing our services. Majority of the users are from the USP and FIT Sports Science programs, which have had an increase in the number of students signing up for the sports science courses. We are also providing online coaching information & resources on daily basis to coaches throughout the region. This has been a great success judging from the response that we have been receiving.

We have also had informal discussions with the USP Library Information Literacy Program on the creation of a module for the USP and FIT Sports Science students in our attempt to educate students on how to utilize the resources available at the USP library.

### The OSIC 2009 Strategic Plan

Presented below is the 2009 strategic plan for OSIC. This plan is presented as part of the library strategic plan to the USP. The plan touches on some key areas such as funding, services, training, equipment and future plans that may affect OSIC and how it fits into the overall plans of the Library, University and ONOC.

Objectives	Strategies for 2009	Key Performance Indicators	Timeline	Status
1. To improve services to clients	<p>Creating an awareness</p> <p>Improving turn around time</p> <p>More proactive initiatives</p> <p>Look at current location and arrangements with USP</p>	<p>OSIC Updates -using website Newsletter</p> <p>Better recording system.</p> <p>Outsiders using OSIC</p>	<p>Daily</p> <p>Quarterly</p> <p>On going</p> <p>On going</p>	<p>Using brochures, newsletters, updates, emails, website</p>
2. To develop sports related collection to meet clients needs (Sports Science Program)	<p>Recommendation of sports related titles to ACQ</p> <p>Liaise with key stake holders</p>	<p>Accessing publishers' websites.</p> <p>Contact key stake holders</p>	<p>On going</p> <p>On going</p>	<p>Collection to continue</p>
3. To index South Pacific Games related material	<p>Go though local newspapers – PAC.</p> <p>Acquiring SPG reports from hoist countries, e.g. NC.</p>	<p>Complete results for 1980s.</p>	<p>On going</p> <p>On going</p>	<p>Have most of the SPG results.</p> <p>Indexing to</p>

	Allocate 2 hours a week		On going	continue
4. To Catalogue the IOC Collection	Liaise with cataloguing	To start in 2009		Discussion has been informal. Taufa to liaise with Lusi.
5. To continue development of OSIC Website	Consult with Sporting Pulse and clients	One stop shop for information.	On going	On going improvements
6. Develop a data base of regional athletes	Liaise with NOC's Hall of Fame nominees	Page dictated on OSIC website	On going	List incomplete
7. Acquire Audio Visual Equipment	Check with ONOC re funding Quotations for AV equipment			Enquiries to continue
8. Convert Video Tapes to DVD format	Implement a system of converting video tapes to DVD for preservation		To start by July	No progress
9. Training programs for sport info. Skills to manage their information resources, including areas such as collection arrangement and maintenance as well as record keeping and document preservation practices.	Working with the NOC's through ONOC. Access funding through Olympic Solidarity Program	Conduct a survey to see which NOC have facilities. Utilize visits to ONOC of SDO's and NOC personnel.	To start as soon as possible  On going	Ground work started. More formal arrangement needed. Encourage more visitations
10. To seek an increase in funding for the next quadrennial 2009 - 2012	Report to the ONOC General Assembly. Proposal to the ONOC Executive with new funding requirements.		December 2008	Pending ONOC meeting with IOC
11. Increase number of users	Increase awareness Keeping better stats. Be more proactive OSIC location	Annual Reports Encourage more outside users	On going	ONOC future plans

### OSIC Website

Improvements to the OSIC website are on going with new resources and information uploaded on regular basis. We are averaging almost 1000 hits a month for 2008, which has been very encouraging considering that

the site has only been in full operation in the last 3 months. We intend to keep improving the website as our staff gets more accustomed to the technology. One big advantage with the new website is that it could be edited by OSIC staff whenever the need arises. The old website site which was developed by the NSIC did not have this flexibility thus making it very difficult to maintain and update. We are grateful to Edwina Ricci and her team at SportingPulse for their contribution in developing the new website.

### **Funding**

For 2008 funding for OSIC has been increased from the allocated \$50000 per annum to \$70000. This became necessary due to a constant shortfall that had been experienced for a couple of years due to poor exchange rates and other factors. Proposed funding for OSIC for 2009 was briefly discussed at the last ONOC Secretary Generals meeting which was held in Suva at the Holiday Inn on October 30 & 31. The proposed budget was \$US70, 000, which is the same as the 2008 budget. The OSIC budget for the next four years (Quadrennial) will be finalized after discussions between ONOC and Olympic Solidarity.

### **Conclusion**

2008 has definitely been a successful year for OSIC. The development of the new website has increased our profile throughout the region and the rest of the world. The increase in the number of requests received and processed has been encouraging. We aim to increase these figures in 2009 making sure that more individuals and sporting organizations are aware of the resources that is available at OSIC.

The OSIC staff would like to take this opportunity to thank the USP library, ONOC, and the National Olympic Committees for their continued support. We will strive to better our services in meeting the sport information needs of our clients where ever they may be.

**Albert Miller**  
**Coordinator**  
**Oceania Sport Information Centre**