



CONFLICT MANAGEMENT

AFL Brisbane Juniors Proposed Model for Clubs

- 1. Receive letter of complaint**
- 2. President to communicate to Executive Committee (and Coaching Coordinator if relevant) – via email/Committee meeting**
- 3. Committee approval to investigate**
- 4. Confirmation of receipt to initial sender – in writing**
- 5. Notify Coach of issue – in writing**
- 6. Interview initial sender face-to-face – take notes**
- 7. Interview accused separately face-to-face – take notes**
- 8. Interview witness(s) if required – take notes**
- 9. Provide evidence to Committee for decision**
- 10. Communicate to essential parties**